

Contacts for TRS

<http://www.trs.state.tx.us>

How to Reach TRS

You may contact a member service representative by mail, telephone, personal appointments in TRS's Austin office, or scheduled group meetings in numerous locations across the state. To reduce waiting time, please schedule appointments in advance.

General TRS Information

1-800-223-8778 (or 1-512-542-6400)	TRS Telephone Counseling Center (Monday - Friday, 7 a.m. - 6 p.m.; also automated information available day or night, seven days a week)
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Other Ways to Reach TRS

1-800-841-4497 (TDD)	For the hearing impaired
1-512-542-6444 (TDD)	TDD - (Telecommunications Devices for the Deaf)

1-512-542-6592	Automated Telephone Directory
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[Comments](#) **Comments & Suggestions for TRS**

Mailing Address

Teacher Retirement System of Texas
1000 Red River Street
Austin, Texas 78701-2698

Street Address

TRS Headquarters 1000 Red River Street Austin, Texas 78701	TRS Investments 816 Congress Ave., 13th Floor Austin, Texas 78701
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TRS Health and Insurance Benefits Department

TRS-Care

1-888-237-6762	TRS Health Benefits Eligibility and Enrollment (General Questions)
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1-800-367-3636	TRS-Care Customer Service Number Option 1, Aetna Medicare Advantage (medical) Option 2, Express Scripts (prescription) Option 3, Aetna (standard medical)
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TRS-ActiveCare

1-866-355-5999	TRS-ActiveCare Customer Service Number Option 1, Blue Cross and Blue Shield of Texas (medical) Option 2, Express Scripts (prescription)
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Long Term Care Insurance

1-866-659-1970	Genworth Customer Service Number
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Social Security Information

1-800-772-1213	Social Security Administration
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